



Introduction

Milorho is committed to protecting the privacy of individuals' information and we only collect, use or disclose this information in accordance with applicable laws and this privacy policy. By providing personal information to us, you accept and consent to our use of your personal information in accordance with this policy. Please do not supply any personal information if you do not agree to the terms in this policy.

What personal information may be supplied?

Personal Information may include (without limitation) your name, age, address, email address, phone number, preferred dates, gender, nationality, home language, country of residence, dietary, medical, financial and card payment information.

You will be supplying information about yourself when corresponding with us, when using our websites or in person. For example when you:

- enquire and book accommodation and other services with us online, over the phone or in person
- complete a survey or feedback questionnaire
- contact us to request information.

This policy applies to all business areas where you may be required to provide personal information, including this website, all Milorho accommodation and hiking facilities.

Who is responsible for processing and managing your personal information?

Your personal information is processed and managed by Milorho, a private limited liability company registered and incorporated in terms of the laws of the Republic of South Africa with registration number xxx whose registered address is at Farm Rietfontein 348JQ, Portion 24, Rietfontein, Rustenburg, 0299, North West Province, Republic of South Africa.

How do we use your personal information?

The information you supply is generally used to provide you with the service/s that you have requested from us, to verify your identity, to transmit and receive correspondence, to process payments and the like, to transmit marketing material and newsletters, to request product feedback and for compliance and risk purposes.

We will not sell, transfer, share, or otherwise permit access to your actively collected personal information with any third parties other than as described in this policy.

We may process your personal information and share it with trade partners to facilitate the procurement of services that you may have requested.

We will not use your information to market to you unless we have your implied or express consent. If you receive electronic communications from us, we will always provide you with an opportunity to unsubscribe from receiving further information from us.

What information do we passively collect?

We may use technologies, including cookies, to passively collect information while you are using our website. These technologies allow us to collect certain kinds of information that cannot be linked to you as a person (i.e. non-personally identifiable information), such as your type of web browser, operating system and the date and time of your visit to our websites.

We do not link this passively collected non-personally identifiable information with personally identifiable information you have actively provided elsewhere. We reserve the right to share with third parties, including our business partners, any anonymous aggregated non-personal information which we may have passively collected via our websites.

You can visit this website to read [how to remove cookies set on your device](#).

Can you access information held about you?

You will be given reasonable access to your personal information to correct errors or to delete any information that you may have provided.

Should you wish access to the information held about you or if you wish to remove any of the data held, please email us at info@milorholodge.co.za.

What about data security?

We have taken all reasonable precautions to keep the information disclosed to us secure. However, the transmission of information via the Internet is not completely secure. Any transmission of personal information will be solely at your own risk.

What about the privacy practices of third parties?

Our website contains links to other websites. We do not control the privacy practices of sites reached through links from our websites. If you have any questions about the privacy practices of those websites then you should contact the relevant companies directly.

What about changes to this policy?

We reserve the right to change this policy at any time and at our sole discretion. In the event that this policy is changed the new policy will be made available on our website so that you are always aware of the information that we collect, how we use it, and under what circumstances we disclose it.